




Los Altos Hills: Residential Service Rates (effective 7/1/2023)

BASE SERVICES*




CARTS	CART SIZE	BASE SERVICE RATES
	20-gallon GRAY Cart	\$42.52
	32-gallon GRAY Cart	\$59.26
	64-gallon GRAY Cart	\$118.58
	96-gallon GRAY Cart	\$177.81

*BASE SERVICES include one (1) 96-gallon BLUE Cart and up to two (2) GREEN Carts for no additional charge. GREEN Carts must be placed CURBSIDE for Collection. BASE SERVICE Rates for Eligible Lifeline/CARE Residential Service Recipients are charged at 85% and applicable to BASE SERVICES only.

BLUE OR GREEN CART ONLY SERVICE

CART SIZE	 BLUE CART ONLY SERVICE	 GREEN CART ONLY SERVICE
64-gallon Cart	\$29.64	\$88.92
96-gallon Cart	\$44.96	\$133.37

ADDITIONAL SERVICES

CART SIZE	 GRAY CART (EA.)	 BLUE CART (EA.)	 GREEN CART (EA.)
64-gallon cart**	\$59.27	n/a	n/a
96-gallon cart	\$88.91	\$8.89	\$44.45

**Only available beyond 96-gallon GRAY Cart Base Service.

DRIVE-ON SERVICES

DISTANCE	DRIVE-ON CHARGE
11' – 100'	\$32.99
101' – 200'	\$65.97
201' – 300'	\$82.47
301' – 400'	\$98.97
401' – 500'	\$115.46
Each Additional 100'	\$16.50

If you have permanent physical limitations that prevent you from taking your Base Service carts to/from within 10' of the closest CURBSIDE or ON-STREET collection location, On-Premise Drive-on collection services may be available to you at no extra cost. Please review the [Physical Limitations Form](#).

WALK-ON SERVICES

DISTANCE	BASE SERVICES	ADDITIONAL SERVICES
11' – 25'	\$51.64	\$17.21
26' – 100'	\$103.30	\$34.43
Each Additional 100'	\$103.30	\$34.43

NON-RECURRING SERVICES

Excess Services

MATERIAL TYPE	PER 32-GALLON SET-OUT
Excess GRAY Material	\$18.63
Excess BLUE Material	\$4.55
Excess GREEN Material	\$7.52

Extra Services

SERVICE DESCRIPTION	PER ITEM RATE
Bulky Item Pick-up	\$38.07
Bulky Item Containing Freon	\$57.09

NOTE: Additional charges apply for additional non-recurring services, such as container delivery/cleaning, enclosure fees, additional collections, etc. Contact Customer Service at 650.947.4994 for all applicable rates.