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GreenWaste.com/LosAltosHills



**Important Service
Information Inside**

2024 Annual Newsletter

Los Altos Hills

Los Altos Hills Annual GreenWaste Newsletter

2024

Only Clean Yard Trimmings in your Green Cart



Photo: GreenWaste Z-Best Composting Facility in Gilroy, CA.

California Senate Bill 1383 (SB 1383) requires all Californians to divert organic materials from the landfill. In collaboration with the Town of Los Altos Hills, its residents and GreenWaste, the Town's sorting program is in compliance with SB 1383.

Greenwaste collects and transports your yard trimmings to the GreenWaste Z-Best Composting Facility in Gilroy, where they are transformed into a nutrient-rich compost used for regenerative agriculture and landscaping.

Please only place yard waste in your **green** yard trimmings cart! Food scraps and other organic material are extracted from your **gray** mixed compostables cart at our GreenWaste San Jose Material Recovery Facility, a high-diversion organics processing facility, and sent to GreenWaste Z-Best Composting Facility for composting.

Learn more about these facilities at [GreenWaste.com](https://www.GreenWaste.com)

GreenWaste makes compost, mulches, and other landscape materials out of the material we collect.

Decorate your yard with landscape products made locally from recycled material!

Shop today at [GreenWaste.com/BayAreaProducts](https://www.GreenWaste.com/BayAreaProducts).

To Recycle or Not Recycle?

Do you ever have trouble determining whether a packaging item is recyclable or not? Here are 8 confusing items that are often placed in the wrong container. Help us recycle as much material as possible by placing these items in the correct container:

1. **Foam Peanuts** → **Not Recyclable**
2. **Packing Paper** → **Recyclable**
3. **Bubble-Lined Paper Envelope** → **Not Recyclable**
4. **Film Plastic** → **Recyclable**
5. **Greasy Pizza Boxes** → **Not Recyclable**
6. **Juice and Milk Cartons** → **Recyclable**
7. **Foamed Plastic** → **Not Recyclable**
8. **Batteries** → **Not Recyclable**

Looking for More Recycling Tips?

Scan the QR code to see a list of the most common materials accepted in each of our three bins.



My GreenWaste Service

Los Altos Hills customers receive weekly collection service of mixed compostables, recyclable material, and yard trimmings.

Mixed Compostables: Customers may choose volumes of 20-gallons, 32-gallons, 64-gallons, or 96-gallons for weekly collection of mixed compostables.

Recyclable Materials: Customers receive one **blue** 96-gallon cart for recyclable materials for no additional charge.

Yard Trimmings: Customers receive up to two **green** 96-gallon cart for yard trimmings for no additional charge.

Additional carts are available for a monthly per cart service fee. To change your subscription volume, contact our customer service team at **(650) 947-4994** or visit **GreenWaste.com/Support**.

Cart Set-Out & Collection Information

Cart set-out locations and available services vary based on the accessibility of your property and whether you subscribe to On-Premise collection.

Street Accessibility

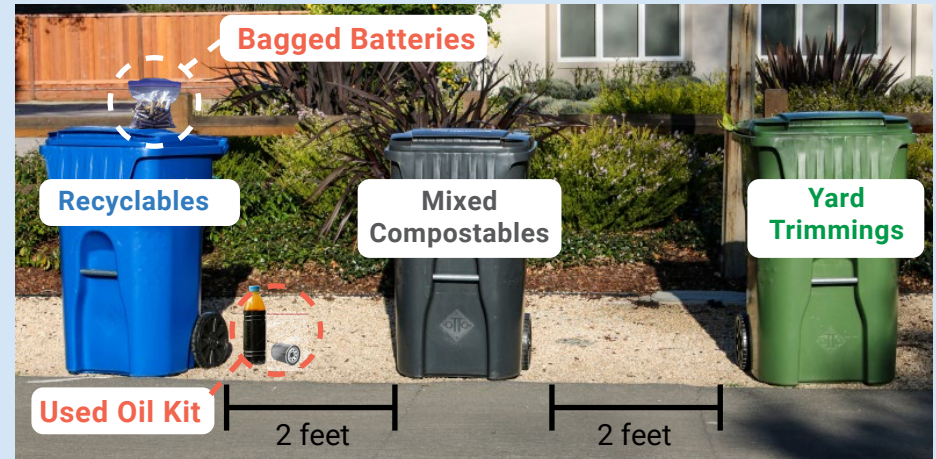
- **Gray** and **blue** carts may be set out along streets accessible by small vehicles
- **Green** carts must be taken to a road accessible by standard vehicles.

On-Premise Service (additional charge)

- On-Premise service is a concierge private property service available to all customers for an additional charge. Only **gray** and **blue** carts are collected via On-Premise.
- On-Premise and Small Truck Only customers may trade their two **green** carts for one additional 96-gallon **gray** cart. Restrictions apply.

Cart Set-Out Guidelines

All carts must be ready for collection no later than 8 AM on your normal collection day and retrieved from street within 24 hours after collection.



Note: Max weight cannot exceed 150 lbs. or the limit listed on the cart, whichever is less.

Holiday Collection

Collection will not occur on New Year's Day, Thanksgiving Day, or Christmas Day. If one of these days falls on a normal collection day, collection for the remainder of the week will be delayed by one day. Normal collection will resume the following week.

Thurs. 11/28	Fri. 11/29	Sat. 11/30
Thanksgiving Day No Service	Service for Thurs. customers	Service for Fri. customers
	→	→

Holiday Tree Collection

Holiday trees are collected for no additional charge for the first 28 days following Dec. 26th. Trees must be unflocked, undecorated, and cut into sections no longer than 5 feet and placed next to your **green** yard trimmings cart on your service day.

2024 Events

GreenWaste hosts a number of special events for Los Altos Hills customers throughout the year:

Clean Up Days:

GreenWaste provides three Town-wide clean up events throughout the year at no additional cost. Los Altos Hills Residents can dispose of extra and bulky items for free at each of these events.

This year's clean up days are:

- March 23
- July 27
- October 26

Keep an eye out for postcards with more details.

Fire Prevention Clean Ups:

Every third Saturday of the month, Los Altos Hills Residents can dispose of extra vegetation such as pruned limbs, brush, and branches at Foothill College Campus - Parking Lot 1 at no additional cost.

Free Compost Giveaway:

Every Friday, GreenWaste delivers finished compost for residents to use at their homes. Pick up your free compost at the intersection of Elena Rd. and Purissima Rd.

SB 1383 Lid Flip Audit:

Starting the week of March 4th, GreenWaste, the Town of Los Altos Hills, and a third-party, Blue Strike Environmental will conduct random container contamination audits.

Spring Cleaning?

Rent a GreenWaste Debris Box.

We will drop it off, pick it up once you've filled it up, and then recycle as much as 80% of what's inside!

Rent yours today by calling **(650) 947-4994** or by scanning the QR code.



GreenWaste Carpet Recycling

Did you know you can drop off old carpet and foam at the GreenWaste San Jose Material Recovery and we'll recycle it? Recycling carpet conserves raw materials, like oil and energy, decreases CO2 emissions, and gives your old carpet new life as a new product!

Recycle your carpet in three easy steps:

1. Make sure that all carpet is dry and free of debris.
2. Cut carpet and/or pad into pieces no larger than 5 feet.
3. Roll up carpet yarn-side out and bring it to 1420 Old Bayshore, San Jose, CA 95112. **Minimum \$25 recycling fee per load.**

For hours of operation and more carpet recycling information, visit [Greenwaste.com/CarpetRecycling](https://www.greenwaste.com/CarpetRecycling).

Recyclables: Think Empty, Clean, and Dry

To ensure the recyclables you put in your **blue** recycling bin are recoverable, bottles and containers need to be empty and free of liquids, and paper must be clean and dry.

When recyclables are wet or soiled, this negatively affects their marketability, which reduces their ability to be turned into new products. Follow these tips to ensure as much as possible gets recycled:

1. Pour out all liquids
2. Scrape out any food
3. Wipe out oily or sticky residue



MIXED COMPOSTABLES

RECYCLABLES

Material must be clean and dry



Food Scraps and Food Soiled Paper
Comida y Papel Manchado de Comida



Garbage
Basura



Paper, Cardboard, and Cartons
El Papel y Carton



Glass
Vidrio



Plastic
Plástico

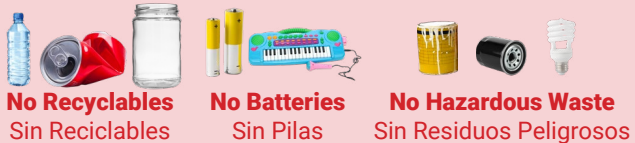


Metal
Metal



Stretchy Film Plastic
Plástico de Película Estirable

Do not put these items in your gray cart:



No Recyclables
Sin Reciclables

No Batteries
Sin Pilas

No Hazardous Waste
Sin Residuos Peligrosos

Do not put these items in your blue cart:



No Food
Sin Comida

No Batteries
Sin Pilas

No Hazardous Waste
Sin Residuos Peligrosos

No Liquids
Sin Líquidos

No Garbage
Sin Basura

YARD TRIMMINGS



Yard Trimmings
Recortes de Jardín

Note: If you do not have a green cart, place all yard trimming material in your gray cart.

Do not put these items in your green cart:



No Food
Sin Comida



No Batteries
Sin Pilas



No Hazardous Waste
Sin Residuos Peligrosos



No Dirt
Sin Tierra



No Garbage
Sin Basura



Reminder: small electronics may have embedded batteries. Electronics with any kind of battery are considered **Household Hazardous Waste** and do not belong in any of your three carts.

Household Hazardous Waste

The County of Santa Clara provides the opportunity for residents to dispose of Household Hazardous Waste (HHW).

The following materials are examples of HHW - **these materials do not belong in any of your GreenWaste carts.**

- Auto and brake fluids
- Batteries, inc. car batteries
- Cleaning products
- Fertilizers and pesticides
- Fuel tanks
- Grease and cooking oil
- Medication and sharps
- Paints and polishes
- Pesticides and spa chemicals
- Solvents

For proper disposal information and to learn more, visit HHW.org or call **(408) 299-7300**.

Proper Sharps Waste Disposal

Never put sharps (needles) into your gray, blue, or green bins. Sharps are household hazardous waste and do not belong in any of your GreenWaste bins. Properly disposing of sharps helps keep your family, community, GreenWaste, and our environment safe.

Take the following steps to properly dispose of sharps:

1. Place home-generated, used sharps in a puncture-proof sharps container.
2. Dispose of the sharps containers safely by taking them to an approved drop-off location or using a mail-back service.

Order free sharps containers and find local sharps drop-off locations and info on mail-back services at: HHW.org or by calling **(408) 299-7300**.



Extra Services

To request or schedule an extra service, please contact our customer service team at **(650) 947-4994** or request service at **GreenWaste.com/Support**.

On-Call Clean Ups

Request up to two on-call clean-ups per year at no additional charge. Call at least 48-hours in advance to schedule collection of either:

- Two bulky items
- Three cans of yard trimmings

Bulky Item

Request the collection of bulky items beyond those included in your on-call clean-ups for a charge. Call at least 48-hours in advance.

Yard Trimmings and Mixed Compostables Vouchers

Los Altos Hills residents receive four yard trimmings vouchers by mail. Use vouchers to set out up to 96-gallons of extra material at no additional charge. Customers without a **green** cart will receive two mixed compostables vouchers instead.

Additional yard trimmings and mixed compostable vouchers are available for purchase by contacting our customer service team.

Extra Material Pick-Up

Place extra material in labeled 32-gallon cans or bags for collection at an additional charge. If using bags, recyclable material must be in a clear or translucent bag and yard trimmings must be in a paper bag.

Further charges apply for collection of extra material on a day other than your regularly scheduled service day.

CONTACT US

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