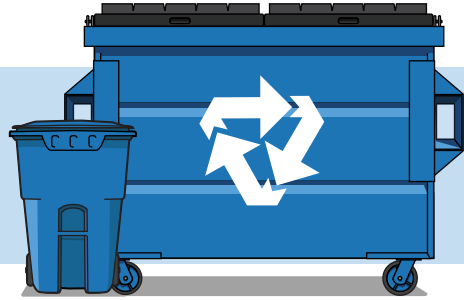


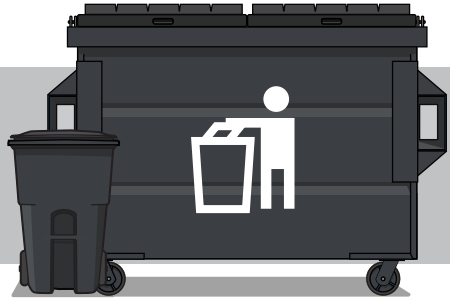


SANTA CRUZ COUNTY MULTI-FAMILY RECYCLE GUIDE

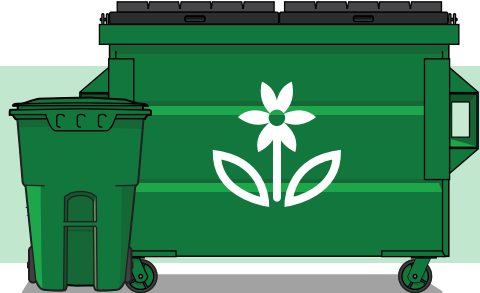
RECYCLABLES



GARBAGE



YARD TRIMMINGS



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recycled paper

COLLECTION SERVICES

Standard Weekly Collection | Customers receive weekly collection service in containers provided by GreenWaste. Weekly collection services are paid by the authorized account holder and/or property manager directly.



Recyclables | Recyclable materials will only be collected in blue containers provided by GreenWaste. All materials must fit completely inside the container with the lid closed.



Garbage | Garbage will only be collected in grey containers provided by GreenWaste. All materials must fit completely inside the container with the lid closed.

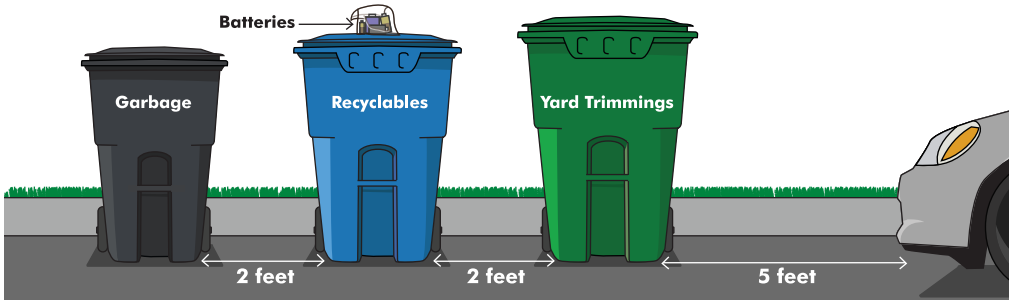


Yard Trimmings | Your complex may be eligible to participate in a yard trimmings collection program. Please contact your property manager directly to determine whether a program can be established.

Requesting Service Changes | Customer Service is only able to make service level changes at the request of the authorized account holder and/or property manager. If you are interested in obtaining a different size container for recyclable materials, garbage or yard trimmings, you must contact your property manager directly.

COLLECTION INFORMATION

Cart Set-out Instructions | All materials must be placed in the designated collection location no later than 5:00AM on your normal collection day. All containers must be returned to each unit or enclosure within 24-hours of collection, or sooner as determined by the property manager.



Holiday Observance | Collection will not occur on New Year's Day (January 1st), Thanksgiving Day (4th Thursday in November) or Christmas Day (December 25th). If an observed holiday falls on a normal collection day, collection for the remainder of the week will be delayed by one day. The normal collection schedule will resume the following week.

EXTRA MATERIALS


Extra Recyclables | Customers are charged for extra recyclables collected. Prior to setting out extra recyclables, you must make payment arrangements or get advance approval from your property manager. To schedule collection of extra recyclables and make payment arrangements or to find out about proper set-out instructions, please contact Customer Service.

Extra Garbage | Customers are charged for extra garbage collected. Prior to setting out extra garbage, you must make payment arrangements or get advance approval from your property manager. To schedule collection of extra garbage and make payment arrangements to find out about proper set-out instructions, please contact Customer Service.

Overfilled Containers | If containers are overfilled or material is placed out for collection beyond the capacity of the container, the account holder will incur charges that may be passed on to individual households.

ADDITIONAL SERVICES *Provided for No Additional Charge*

Household Batteries | Household batteries including AA, AAA, C, D, camera batteries, nickel cadmium and lithium ion may be accepted for collection curbside. The tops of 9-volt rectangular and 6 volt square-base batteries with spring terminals must be taped for safety during transport. Button-cell coin-shaped batteries are NOT accepted.

 **Cart Customers** | Please place your household batteries in a clear Ziploc-type bag and set the bag on top (not inside) of your recyclable materials cart.

 **Bin Customers** | Batteries may NOT be placed out for curbside collection.

Bulky Item Collection | Your complex may be eligible to participate in a complex-wide collection event for bulky items or items that are in good condition including appliances, furniture, clothing, large eWaste and other reusable or recyclable items. Please contact your property manager for additional information.

Holiday Tree Collection | During the first two (2) collection weeks of each year, customers may place un-flocked and undecorated holiday trees curbside for collection on the normal collection day. Trees must be cut into sections no larger than 6' and placed next to the collection carts.

e-Waste Collection | Many small eWaste items are accepted in the recyclable materials cart. Items that do not fit inside the cart and/or televisions, computer monitors and computers that may contain lead and/or mercury, must be collected as a bulky-item. To schedule collection, please contact Customer Service.



Place recyclable materials loose inside your recyclable materials cart. All items must fit completely inside the cart with the lid closed.

METAL

- Aerosol cans (*empty, non-toxic*)
- Aluminum foil, foil trays and pans
- Auto parts (*oil drained*)
- Beverage cans and lids
- Chicken wire
- Coat hangers (*no paper*)
- Doors and screens
- Food cans and lids
- Fuel tanks (*empty, valve off*)
- Furniture
- Keys
- Paint cans (*empty, no wet paint*)
- Pet food cans and lids
- Pipes and plumbing fixtures
- Pots and pans
- Nuts and bolts
- Scrap metal
- Screws and nails
- Tools
- Toys and sporting goods
- Umbrellas (*fabric removed*)
- Utensils

GLASS

- Beverage bottles
- Broken glass
- Dishware (*non-ceramic*)
- Food jars
- Windows
- Wine bottles

PLASTIC AND FILM PLASTICS*

- Baby wipe containers
- Baskets
- Beverage bottles
- Bread bags
- Bubble wrap
- Buckets
- Candles
- CDs and DVDs
- Cellophane bags
- Coat hangers
- Coffee-cup lids
- Coolers and ice chests
- Crates
- Disposable razors
- Dry cleaning and newspaper bags
- Flower pots
- Food containers, bags and pouches
- Furniture
- Hoses
- Household cleaner bottles (*non-toxic*)
- Mouthwash containers
- Pet carriers
- Plastics shrink-wrap
- Plastic or wax liners
- Prescription bottles (*must be empty*)
- Produce and shopping bags
- Shampoo and conditioner bottles
- Shelving
- Squeezable bottles
- Swimming pools
- Toys

**Recyclable when markets exist.*

SMALL ELECTRONIC WASTE

- Appliances
- Calculators
- Cameras
- Computer mice
- Inkjet cartridges (*bagged*)
- Keyboards
- PDAs
- Phones



RECYCLABLES *(continued)*

Extra recyclable materials must be placed in 32-gallon plastic bag(s) and cardboard must be tied in secured bundles no larger than 3' x 3'.

PAPER

- Aseptic containers*
- Books
- Cardboard - unwaxed
- Coffee cups
- Colored paper
- Coupons
- Egg cartons
- Envelopes
- Food packaging
- Frozen food boxes
- Gift wrap and tissue paper
- Juice and milk cartons
- Junk mail
- Magazines and catalogs
- Newspaper
- Paper cups, plates and bags
- Photographs
- Pizza boxes (*clean*)
- Shredded paper (*tie in clear plastic bag*)
- Telephone books
- White paper

**Recyclable when markets exist.*

BULKY ITEMS *May NOT be placed inside your container. For collection options, please contact your property manager directly. Please refer to the Bulky Item Collection section on page 3.*

- Air conditioners
- Computer monitors
- Computer towers
- Microwaves
- Printers and fax machines
- Refrigerators
- Stereos
- Televisions
- Washers/dryers
- Water heaters



YARD TRIMMINGS

This may be a subscription-based service. If your complex does not have yard trimmings collection service, these items belong in your grey garbage container.

- Branches
- Cactus
- Flax
- Flowers
- Grass clippings
- Hay
- Holiday trees - (*stand/decorations removed*)*
- Landscape vegetation
- Leaves
- Lumber (unpainted, untreated)
- Plant trimmings
- Raw fruits and vegetables
- Sawdust
- Shrubs
- Small prunings
- Small stumps
- Sod (*remove as much soil as possible*)
- Tree trimmings

All items must fit inside the cart with the lid closed. Items may not exceed 3' in length or 6" in diameter.

**Please see Additional Services on Page 3 for more holiday tree collection options.*

Important Note: If your complex generates yard trimmings and you are interested in a yard trimmings collection program, please contact your property manager directly.



Only NON-reusable, NON-recyclable and NON-hazardous items belong in your garbage container. All items must fit completely inside the container with the lid closed.

GLASS

- Ceramics
- Cookware
- Incandescent light bulbs
- Mirrors

PLASTIC

- Audio/video tapes
- Chip bags
- Credit cards
- Foil beverage pouches
- Rubber bands
- Straws
- Tarps
- Toothpaste and ointment tubes
- Utensils
- Webbing/mesh

PAPER

- Carbon paper
- Food-soiled cardboard
- Food-soiled paper
- Newspaper – dirty
- Paper towels and napkins
- Stickers
- Toilet paper and tissue
- Waxed paper

POLYSTYRENE/STYROFOAM

- Cups and plates
- Egg cartons
- Meat trays
- Take-out containers
- Packing peanuts
- Packing blocks

FABRICS AND TEXTILES *Consider donating first.*

- All fabric types
- Boots and shoes
- Carpet and rugs
- Cloth diapers
- Clothing accessories
- Electric blankets

FOOD SCRAPS

- Ashes - not hot
- Coffee grounds and filters
- Compostable plastics bags
- Compostable plastics
- Cooked fruits and vegetables
- Corks
- Grains
- Meat and poultry

YARD TRIMMINGS

- Ice plant
- Ivy
- Palm fronds*
- Pet waste
- Poison oak
- Tan bark*
- Yucca

If your complex does not subscribe to yard trimmings service, please place all yard trimmings listed on page 5 in your grey garbage cart.

**For large amounts, please contact your property manager for collection options.*



GARBAGE GOES DIRECTLY TO LANDFILL!

Please double-check items against the list of acceptable recyclable materials and yard trimmings before placing them into your garbage container.

HAZARDOUS WASTE

These items CANNOT be placed inside your carts.

- Auto and brake fluids
- Batteries* (e.g. auto, button-cell)
- Cleaning fluids
- Electronic waste (except as listed in recyclables)
- Fire extinguishers
- Fluorescent light bulbs (e.g. CFLs, tubes)
- Fuel tanks - with valve on (e.g. helium, propane)
- Grease and cooking oil
- Medications (unused, expired)
- Mercury thermometers/thermostats
- Motor oil and oil filters
- Paints and stains (e.g. oil/solvent based)
- Pesticides and fertilizers
- Pool and spa chemicals
- Solvents
- Syringes/sharps
- Transmission fluid

**These items may be eligible for collection through additional services.*

For information on Household Hazardous Waste drop-off, hours of operation or proper handling and disposal/recycling, please contact the Santa Cruz County Household Hazardous Waste Program at **831.454.2606** or visit **www.santacruzcountyrecycles.org**.

DONATION & REUSE Please consider donating items that are in good condition to a local thrift store or other nonprofit organization. Many of these organizations have convenient drop-off locations and/or pick-up options and your donation may be tax deductible.



Grey Bears Thrift Store
 2710 Chanticleer Ave.
 Santa Cruz, CA 95065
 Tel: 831.479.1055



GreenWaste is a proud supporter of the Grey Bears Thrift Store. Most reusable and bulky items collected will be delivered to the Grey Bears Thrift Store.

IMPORTANT CONTACT INFORMATION

GreenWaste Recovery, Inc.

Local Office

375 Industrial Rd.
 Watsonville, CA 95076

831.426.2711 | Customer Service

Mailing Address

P.O. Box 2347
 Watsonville, CA 95077

800.665.2209 | Toll Free

Buena Vista Landfill and Ben Lomond Transfer Station

Buena Vista Landfill
 1231 Buena Vista Dr.
 Watsonville, CA 95076

831.454.2430 | Main

Ben Lomond Transfer Station
 9835 Newell Creek Rd.
 Ben Lomond, CA 95005

Santa Cruz County Recycling and Solid Waste Services Department of Public Works

831.454.2160 | Main

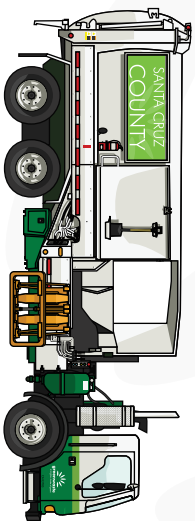
Santa Cruz County Household Hazardous Waste Program

831.454.2606 | Main



greenwaste
a brighter shade of green

1500 Berger Drive
San Jose, CA 95112



www.greenwaste.com